

10 .The Moorside Room

b. To consider and agree the provider for a phone line and internet

PHONE LINE AND INTERNET

ZEN 08450589000

£139 set up fee

Up to 200GB - £21.27 Broadband + £13.49 Line Rental = £34.76 per month

Up to 500GB - £29.78 Broadband + £13.49 Line Rental = £43.27 per month

Up to 1000GB - £45.00 Broadband + £13.49 Line Rental = £58.49 per month

Up to 2000GB - £79.00 Broadband + £13.49 Line Rental = £92.49 per month

Monthly Contract

When fibre is available in the area the Upgrade to Unlimited 2 is free

Telephone Lines:

One off:

Complete new installation @ £99 + vat

Monthly tariffs:

Zen Business Talk @ £13.49 + vat a month. This doesn't include any inclusive calls at all.

Zen Business Talk Plus @ £19.99 + vat a month. This included 5000 Minutes to any 01,02 & 03 UK landlines and 0845 & 0870.

<http://www.zen.co.uk/business/voice/phone-services.aspx>

Broadband services:

One off:

Broadband installation: £40 + vat each per line

Month tariff options:

Zen Office £45 + vat a month which includes a 1TB (1000GB) download usage cap but also has traffic prioritisation increasing the performance for both the up and downstream speeds.

Zen Office Max £79 + vat a month which includes an unlimited download usage cap but also has traffic prioritisation increasing the performance for both the up and downstream speeds.

<http://www.zen.co.uk/business/broadband/business-broadband.aspx>

Optional Extra:

Enhanced Care for your broadband service at £12 + vat a month. This includes the following features, 1 working hour fault response time, 20 working hour fault resolution time.

<http://www.zen.co.uk/business/broadband/business-broadband/enhanced-care.aspx>

Hardware:

We have a selection of routers we can supply which offer wired and wireless connectivity.

These start from £29.95+ vat.

<http://www.zen.co.uk/business/broadband/business-broadband/hardware.aspx>

Whilst I appreciate that there are cheaper ISP's (Internet Service Provider), seemingly offering more for less, they simply cannot compete with Zen's high grade of service, support and reliability which I am sure is the reason you joined us in the first place and have remained with us for so long.

For instance:

One month rolling contract for broadband and telephone line rental with no

regrade/cancellation fees offers you real flexibility

UK based, premier Customer Service & Technical Support means we are able to resolve issues much faster than any scripted, out-sourced overseas support

Local Rate Calls to Sales, Customer Service & Technical Support means no long call queues too expensive, premium rate phone numbers

No [traffic shaping/management](#) means Zen always give you the fastest speed available at all times of the day

Static IP address included in price (some providers choose to charge around £5.00 a month for this service)

Unlimited uploads

14 days cancellation notice period

11 POP3 Mailboxes

E-mail Anti-Virus Protection

2GB Web space

Back-up dial-in account

Global access to your e-mail with Zen Webmail

These are just some of the main reasons why we are so highly regarded and why we continually win awards as below:

[Zen Internet is Which? Recommended Broadband Provider for the sixteenth time in a row](#)

[Zen Internet wins tenth PC Pro Best ISP award](#)

[Zen Internet rated in IS Preview Editor's Pick - UK Best Broadband ISPs for 2013](#)

A good source of research into what an ISP's own customers think, is to visit independent review sites. We are able to recommend a couple of well-known bodies:

www.thinkbroadband.com

www.ispreview.co.uk

You can even compare our customer's feedback against another provider's feedback by following the link below:

<http://www.thinkbroadband.com/isp/compare.html>

Neressa Harrison – Zen Sales Executive

Tel: 01706 902 048

www.zen.co.uk

PLUSNET 08082563794

Unlimited broadband package not as part of special offer

£49.99 set up fee plus £4.99 router fee

Unlimited Broadband + calls to landlines, 0845 and 0870 = £20.50 per month for the 1st year
£27.50 per month for the 2nd year

24 month contract minimum

New contract required to upgrade to Fibre

Examples of offers available from plusnet:

Unlimited Business Broadband from just £6*a month for the first 12 months of a 24-month contract, £13 a month thereafter. Plus £10.50 monthly line rental, when you take out one of our call plans from £4 – Offer valid until 7th September only



Get our **Unlimited Business Broadband** from just **£6*** a month for the first 12 months of a 24-month contract, **£13** a month thereafter. Plus **£10.50** monthly line rental, when you take out one of our call plans from **£4**.

Hello,

At Plusnet Business we have been providing reliable internet services for tens of thousands of businesses throughout the UK for 17 years. But we're not happy with just that, we want to bring you our best deals too.

Great value, truly unlimited broadband

Get our Unlimited Business Broadband and phone from **just £6 a month for the first 12 months of a 24 month contract** when you take out monthly line rental and one of our call plans. With totally unlimited usage you won't need to worry about additional charges and installation is included too. Plus, all our packages are backed up with 24/7 UK-based dedicated business support so if you need us to help, we're there.

To find out more, just call one of our business specialists on **0800 731 7515** between 9am – 5:30pm Monday to Friday.

Offer ends 7th September.

Kind regards,
Nick Silverwood
Head of Business, Plusnet

This really makes sense

- ✓ From only £6 a month plus monthly line rental and a call plan
- ✓ Fast, reliable, unlimited broadband
- ✓ 24/7 award-winning service from UK-based business specialists 365 days a year
- ✓ Installation at no extra cost
- ✓ Choice of call plans

“

If I have to give our experience a rating from 1 to 10. I'd honestly give it 10.

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The Holiday Place

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Terms and Conditions

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* Available to new Plusnet Business customers who sign up to a 24-month contract and take Plusnet Unlimited Business Broadband with Plusnet Business line rental at £10.50 a month and a calling plan from £4 a month. For customers signing up by 7th September 2014 by calling Plusnet Business. If you are located in a low-cost area you pay £6 a month for the first 12 months, then £13 a month from month 13 (otherwise £11 a month for the first 12 months, then £18 a month from month 13). You will need to pay a line rental payment of £10.50 per month for 24 months plus any monthly calling plan from £4. Router delivery of £4.99 applies, should you choose one. All prices exclude VAT at 20%. Exclusions apply.

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TALK TALK 08000496284

£50 connection fee

Unlimited Broadband only = £1.75 Broadband + £15.95 line rental = £17.17 incl VAT per month
12 month contract