



## ERISK HUB POLICYHOLDER

# CyberRisk Policyholder Benefits

Thank you for considering Travelers for your cyber insurance needs. As our insured, Travelers provides you with value-added pre and post breach risk management services at no additional cost to help you protect your business. These current benefits include:

### Travelers eRisk Hub®:

Access to a private web-based portal containing information and technical resources that can assist you in the prevention of network, cyber and privacy events and support you in a timely response if an incident occurs.

Travelers eRisk Hub portal powered by NetDiligence® features news, content and services from leading practitioners in risk management, computer forensics, forensic accounting, crisis communications, legal counsel, and other highly-specialised segments of cyber risk.

### Please note the following:

- Travelers eRisk Hub is a private site provided to certain cyber insureds of Travelers. Please do not share portal access instructions with anyone outside your organisation. You are responsible for maintaining the confidentiality of the Access Code provided.
- Travelers eRisk Hub contains a directory of experienced providers of cyber risk management and breach recovery services. Travelers does not endorse these companies or their respective services. Before you engage any of these companies, we urge you to conduct your own due diligence to ensure the companies and their services meet your needs. Unless otherwise indicated or approved, payment for services provided by these companies is your responsibility.

### Prevention benefits:

- Access to experts who can help your organisation build or improve its cyber programmes
- News centre with the latest cyber-related headlines
- Tools to build privacy controls as well as information and IT security programs
- Learning centre featuring white papers, articles and upcoming webinars on a variety of topics including business interruption, forensics, compliance and security awareness
- Resources for statutory, regulatory and case law updates regarding privacy liability and notification obligations

### Symantec pre-breach services

- **Cyber Resilience Readiness Assessment and Cyber Security Professional Consultation**  
An online assessment designed for an organisation to quickly understand their current cybersecurity posture while receiving an official report and up to 1 hour consultation with a Symantec security professional to help in improving areas of weakness or vulnerability.
- **Symantec™ Cyber Security Awareness Training**  
Gain access to security awareness training as a method of defence against cybersecurity threats by promoting proactive employee behaviour. These courses can be accessed on a cloud-based learning management system hosted by Symantec or on your existing

SCORM-compliant LMS platform.

### - Risk Management Expertise

Topical insights and expertise on current cyber related trends, risks and threats that face organisations in today's business environment. These resources will help with your organisation's preparedness when it comes to cyber related events

### Travelers Breach Coach®:

Should you experience a data breach event, you may choose to call the Breach Coach listed in the Travelers eRisk Hub portal for immediate triage assistance.

Your initial 30-minute consultation is at no additional charge.

Please be aware that the Breach Coach service is provided by a third-party law firm. Therefore, contacting the Breach Coach does NOT satisfy the claim or notification requirements of your policy

### Risk Management Whitepapers:

Topical insights and expertise on current cyber related trends, risks and threats that will help with your organisation's preparedness when it comes to cyber related events.

### Travelers website

Visit [www.travelers.co.uk/cyber](http://www.travelers.co.uk/cyber) to view:

- CyberRisk ebook
- CyberRisk factsheet
- Risk management whitepapers
- Cyber Academy