

# RYEDALE FLOOD RISK

Working together to reduce the risk of flooding

Many communities in the Ryedale district are at risk from flooding from rivers and surface water during heavy rainfall. Organisations including the Environment Agency, Yorkshire Water and regional and town councils all work together to reduce the risk of flooding to residential properties and businesses. The responsibility of each Organisation is explained below.

## RYEDALE COUNCIL

Ryedale Council are responsible for local flood response. They make sure the highway drainage networks such as streets and roads are clear and maintained, help communities recover from flooding and, in some cases, provide financial assistance to those affected by floods.

### Contact Ryedale Council to:

- Report a blocked, damaged, or missing manhole, drain cover or gully grate.
- Request sandbags if your home is at risk.
- Find out what financial assistance is available if you have been affected by floods.

<https://www.ryedale.gov.uk/services/flooding/>  
01653 600666

## YORKSHIRE WATER

Yorkshire Water is responsible for the public sewer systems in the region. They are also responsible for the clean and raw water networks within the area.

[www.yorkshirewater.com](http://www.yorkshirewater.com)  
03451 24 24 24

## ENVIRONMENT AGENCY

The Environment Agency are responsible for managing the risk of flooding from main rivers, reservoirs, estuaries, and the sea. They look at ways of reducing the risk of flooding and regulate the way water enters the river. Before, during and after a flood they will review and check any main river defenses which may have been used.

### Contact the Environment Agency to:

- Report an obstruction in the river or brooks which may lead to flooding.
- Report pollutions or a flooding incident.

[www.gov.uk/environment-agency](http://www.gov.uk/environment-agency)  
0800 80 70 60

### Contact Yorkshire Water if:

- Sewage has come into your property.
- Sewage is outside of your property. (You can check to see if someone has already reported the flood on their website.)





- You can see water leakage from the network mains.

## **YOUR RESPONSIBILITIES AS A PROPERTY OWNER**

As a landowner near or within the Ryedale district, there are things that you can do to support the prevention of flooding.

### **To help minimise impacts from flooding you could:**

- Allow excess rainfall flow through your land/garden.
- Keep your land clear of objects that could cause an obstruction and increase the risk of flooding.
- Maintain any trees and shrubs that grow alongside your section of the riverbed and banks.
- Clear any litter and animal carcasses from the brook and banks, even if they are not from your land (contact the Environment Agency for help and advice.)
- Leave the edges of the riverbank clear and free of development to allow access.
- Keep any structures on your land such as bridges, culverts, trash screens, weirs and mill gates clear of debris.
- Control any invasive plants such as Japanese knotweed.

For more information about living by a river visit:

[www.gov.uk/owning-a-watercourse](http://www.gov.uk/owning-a-watercourse)

## **BE PREPARED FOR FLOODING**

The Environment Agency provide a free Flood Warning Service to warn residents and businesses when flooding could be expected.

By registering for the service, you will receive an advanced warning of potential flooding in your area. This gives you time to stay safe, take action and prepare yourself and your property to minimise any impact the flood may cause.

The team can also to help you make a personal flood plan, so you know what to do in the event of a flood.

To register for the service visit:

[www.flood-warning-information.service.gov.uk/warnings](http://www.flood-warning-information.service.gov.uk/warnings)

**0345 988 1188**

RYEDALE  
DISTRICT  
COUNCIL



**03708 506 506**



**Environment  
Agency**