## Kirkbymoorside Town Council

## Information for the meeting on Monday 15 July 2024

- 3. Minutes and Matters Arising
- a. To receive and approve the draft minutes of the Annual meeting held on 17 June 2024
- b. To consider matters arising
  - I. To receive information regarding local healthcare provision, pursuant to concerns raised under Questions to the Chair, Minute 24036

Minute 24036 of the Ordinary meeting dated 17 June 2024

Agenda item 14. Questions to the Chair

Cllr Illingworth explained that a resident had raised concern about the issue of health provision in the area. Of particular concern is the (recent) loss of a doctor position at Malton Urgent Care. Would it be possible for the Town Council to make representation to the NHS through the local GP Surgery for details of the NHS local strategy and local patient consultation structure?

## Email sent to Tinley Garth Surgery pursuant to Minute 24036:

At the recent Ordinary meeting of the Town Council on 17th June concern was raised on behalf of local residents about the issue of health provision in the area. Of particular concern is the (recent) loss of a doctor position at Malton Urgent Care. The Town Council agreed to make representation to the NHS through the local GP Surgery for details of the NHS local strategy and local patient consultation structure.

It would be greatly appreciated if you could provide some information in this regard and a response/statement on behalf of the Tinley Garth Surgery about accessibility of local health services. This will allow the Town Council to be better informed and this information can also be made available to members of the public and offer assurance to local residents.

The next meeting of the Town council is on 15 July.

Town Clerk Kirkbymoorside Town Council

Elaboration of concerns about local health care provision provided by ClIr Illingworth: The concerns that were raised related to health care services that used to be available locally, now only being available if you travel to a main hospital, all of which are around an hour away by car, and almost impossible by public transport.

Malton Urgent Care Centre recently stopped having a doctor on duty during the Centre's opening hours. The concern raised is on four issues:

- There is no doctor at the nearest Urgent Care Centre (Malton) to Kirkbymoorside, which means that patients have to travel for an hour plus to get urgent care (for any conditions that require a doctor to be present and that cannot be treated by their GP). In my experience, if you ring the surgery for an injury, or an acute (but not immediately life threatening) medical condition that needs treatment (rather than just diagnosis), they won't make you an appointment with the GP but will just tell you to go to Urgent Care.
- 111 service are unaware that our nearest Urgent Care Centre (Malton) does not have a doctor present so are unable to treat some of the patients that they send there, therefore wasting valuable time in a patient's treatment when they go to Malton and then have to go onto York etc.
- That any emergency treatment is at least an hour away (even if taken by ambulance).
- Some services that were previously provided locally (e.g. at Pickering) are no longer being provided, which means patients having to travel to York or Scarborough etc. not easy if you have to use public transport. The ones quoted to me were breast screening and diabetic clinics. Kirkbymoorside Surgery doesn't have a specialist phlebotomist (Helmsley does), so if

an 'ordinary' nurse doesn't manage to get blood from you when required, you have to go to York.

Out of hours has always been slow – you ring and then wait to be called back, which can be hours later- that hasn't changed as far as I know (but has always been a problem). In serious cases, you don't wait to be called back but are already on your way to hospital.

Details of the NHS local strategy will detail any plans to provide some kind of new urgent care service 'hub' locally to fill the black hole in urgent care in our area, or to at least (re)provide a doctor at Malton. The local patient consultation structure will detail consultation that has already taken place and information on how the Town Council and local residents can be part of any ongoing consultation.

# The Town Council's enquiry was referred to the Tinley Garth Practice Manager and Locality Development Manager, NHS Humber and North Yorkshire Integrated Care Board (ICB)

## Information received from Tinley Garth Surgery regarding diabetes and phlebotomy:

Tinley Garth Surgery do have practice nurses who are trained in diabetes care and carry out all of our annual reviews and one of the GP partners has a special interest in diabetes. In addition there is a diabetes specialist nurse employed by the Trust who does come to Kirkbymoorside to do some joint clinics with our practice nurses to help manage patients who do not have their diabetes well controlled. One of the areas that we do not have nurse expertise is starting patients on insulin. We currently refer these patients to secondary care. Once started on insulin the practice then takes over their care. We have however just employed a practice nurse who is interested in diabetes and she will eventually be trained in this area of diabetes care. The group of patients that we do refer into secondary care are children with diabetes and this is standard protocol for all practices.

You also mention a trained phlebotomist. We don't have a member of staff who just does phlebotomy but we do train all our nursing team to do phlebotomy and we currently have very skilled nurses who do this as part of their role. We do train all our nurses in other clinical areas as well phlebotomy in order to meet the needs of our patients. We do however refer children under the age of eight to secondary care to have their bloods taken in most cases.

The concerns you have regarding Malton hospital cover has also been highlighted to the ICB by all the local practices as we share your worries.

Alison Featherstone Practice Manager Kirkbymoorside Surgery Tinley Garth Kirkbymoorside York YO62 6AR

Details awaited from NHS Humber and North Yorkshire Integrated Care Board (ICB) in respect of the NHS Strategy and local patient consultation structure. York and Scarborough Teaching Hospitals NHS Foundation Trust manage the urgent care provision for the Malton Urgent Treatment Centre and they have passed along the Council's queries to their Care Group to respond

#### 6. Financial matters

a. To report accounts paid since the last meeting of the Council and to approve cheque payments according to the list provided

| Description                               | Supplier                      | Total  |
|---|-------------------------------|--------|
| Payroll Services QE March 24              | Smailes Goldie Watson Limited | 207.60 |
| Sports field Electric Bill 22.04-20.06.24 | British Gas                   | 66.14  |
| To cover cost of room hire                | Ryedale Community Foodbank    | 90.00  |
| Bookkeeping & Processing Transactions     | Smailes Goldie Watson Limited | 492.00 |
| Office Broadband and Line Rental          | Zen                           | 67.76  |
| Compost for tree planters                 | Daisys Garden Centre          | 16.00  |
| Public Wi-fi                              | Welcoms                       | 72.39  |
| Alcc membership                           | ALCC                          | 50.00  |
| Personal Development                      | Training - CPD                | 200.00 |
| Moorside Room - Window Cleaning           | John Mathers                  | 25.00  |
| Design of Moorsider                       | L P Bolland                   | 150.00 |
| Cemetery - Trade refuse service           | North Yorkshire Council       | 252.89 |
| Internal Audit fee                        | Ian Smithson                  | 187.00 |
| Printing of the Moorsider                 | HPE Print                     | 320.00 |
| PAYE & NIC & ENI                          | HMRC                          | 585.95 |

#### 12. To receive the latest update on progress of the River Dove Natural Flood Management project

A quick update on scheme progress at the end of Q1 Year 2:

Since receiving approval for the full £266k total project value at the end of Year 1 delivery of NFM (Natural Flood Management) measures is now underway on the River Dove.

Work has completed on 3 leaky dams at High Farndale - with an Environment Agency team helping to construct one of them during a recent site visit - and an attenuation bund has been started at Keysbeck Farm.

Landowner engagement to date has now identified sufficient measures to meet the minimum target for flood storage and environmental outcomes. The team have also received final designs for the 2 larger floodplain reconnection opportunities at Grouse Hall and Ravenswick which identify the potential reactivation of over 40,000m3 of floodplain volume. These designs are being discussed with landowners and work at Grouse Hall is expected to get underway in the next quarter.

A soil health event titled 'The weatherproof farm' was run at the start of June with a targeted group of farmers who had expressed interest. The plan is to follow this up with soil management planning at 2-3 key farms with continued support from the specialist soil consultant to help with testing, planning and implementation of the improvements over the next few years. The project is also considering purchasing some equipment for the farmers to share in order to facilitate this work. Improved soil health is expected to lead to greater infiltration of water within the landscape to the benefit of drought resilience, improved yield and reduced flood risk.

The 'Moors to Restore' peatland restoration project should also provide the project with further opportunity for NFM measures that complement the moorland objectives as well as this project. Discussions are ongoing with the North York Moors National Park too regarding tree planting opportunities and to facilitate a bid to the Farming in Protected Landscapes fund to supported wider outcomes for farmers and the environment alongside our project.

Delivery of further NFM measures will continue throughout the year including flood attenuation bunds, scrapes, leaky dams, fencing, buffer strips, hedgerow and tree planting and the 2 floodplain reconnections. It is going to be a packed programme!



#### Joe Allan

Flood and Coastal Risk Management Advisor North Yorkshire, Partnership & Strategic Overview Team **Environment Agency** | Foss House, Kings Pool, Peasholme Green, York, YO1 7PX

joe.allan@environment-agency.gov.uk