



## QUOTATION

Date: 04-12-2024

Quotation Ref: Q 4120

Customer
FAO: Lisa Bolland Kirkbymoorside Town Council SIM_01 Church House 7 High Market Place  Kirkbymoorside North York YO62 6AT

Sales
This quotation prepared by: Lynne Morris 07831 774 762  For sales queries please email: <a href="mailto:sales@vpuk.com">sales@vpuk.com</a> For an order please email: <a href="mailto:orders@vpuk.com">orders@vpuk.com</a>

Description
We have listed below your current 4G Data SIM Contracts that expire 07-02-2025.  There is a 30 days cancellation clause, so to avoid any unnecessary costs, can you please confirm you will be taking these Data SIM Contracts for a further 12 months commencing 08-02-2024.  Please confirm before 06-01-2025 to enable us to cancel if need be.

Item	Description	Part No.	Qty	Unit Price	Price
1	Old Road Play Area	4G Data SIM 12 months	1	£720.00	£720.00
We trust the information provided is clear, sufficient and meets your requirements. For further clarification please contact the person named above or any member of our sales staff. All prices shown in this quote exclude VAT, which will be charged at the prevailing rate. Please refer to all the other sections below, including the Notes section, which contains important information.				Maintenance	£0.00
				Carriage	£0.00
				<b>TOTAL</b>	<b>£720.00</b>
				<i>All prices exclude VAT</i>	



## Commercial In Confidence

This Quotation is supplied as a 'Commercial In Confidence' document as it contains commercially sensitive information. As such, this document is solely for the use of the named Customer and is not for disclosure to third parties, without express written permission by Videcom Security Limited.

## Terms

Actual cost may change once all project elements are finalised, this quotation and pricing is valid for 30 days from date of issue and subject to our Quotation Terms And Conditions Of Sale and our Standard Terms and Conditions of Sale (please refer to the link below), excepting any previously agreed separate contractual or tender terms.

Once an order is placed, we will need to expedite the procurement of equipment to ensure availability at the quoted price. Should you require an installation delay of more than 60 days from the date of order, we will require you to either a) purchase and take ownership of the equipment or b) accept the risk of equipment changes, including price. If option a) is chosen we can arrange storage at either your premises, our stores or at the supplier stores.

[www.videcomsecurity.co.uk/pubs/Videcom Quotation And Terms And Conditions Of Sale.pdf](http://www.videcomsecurity.co.uk/pubs/Videcom%20Quotation%20And%20Terms%20And%20Conditions%20Of%20Sale.pdf)

Part Numbers or equipment models quoted may be superseded by manufacturers or suppliers, where a newer model becomes available we may substitute this model providing that it delivers at least the same specification as the equipment initially quoted. Where there may be a reduction in the specifications we will seek clarification and acceptance before proceeding.

VAT will be charged at the prevailing rates on the date of invoice. New customers that are VAT exempt need to notify us at time of placing their order.

## Notes

New 12 Month Contract for the Period: 08-02-2024 to 07-02-2025

## 4G Data Services

The 4G data services through Videcom are designed to deliver the customer a reliable mobile data network for the real time viewing of RDC cameras. To achieve this, requires good reception from our carriers and this can involve site surveys, signal quality tests and ultimately a change of data provider. Cameras are configured to operate optimally over the mobile network, making Videcom responsible<sup>[1]</sup> for managing the end to end delivery of quality video to the control centre.

There are four main UK mobile networks for the 4G service; If our quotation is non-specific for the network then, should there be sustained 4G issues, we will swap networks at our cost to one of the other four.<sup>[1]</sup> However, if our quotation actually specifies a network eg 'Three' then we reserve the right to charge for any work to change the SIM/network.

Whenever Videcom are the provider of a 4G Data Service, these will be setup to automatically renew to ensure continuation of your monitoring using this service. Please note that we require a minimum of 30 days notice to cancel the 4G data services.

When it is time to renew, we will send you a quotation for the next data period. If you wish to change your 4G provision please contact us as soon as possible and preferably before the required notice period.

Customers who wish to provide their own 4G Data Service will be wholly responsible for the service and any associated issues. Videcom reserve the right to charge for any service visits that result from these issues, which may include use of a cherry picker. Further discussion with our engineering team is recommended to ensure a complete solution is provided.

### Videcom 4G Data Service Benefits:

- Videcom manage<sup>[1]</sup> the end to end delivery of quality video to the control centre.
- Engineering resources to attend to faults related to 4G reception.
- 4G service managed on customer behalf.
- Ability to change provider for new systems if chosen provider does not work as expected.
- No additional costs for data overrun.

[1] We will do our utmost to manage and provide a good quality of service. However, mobile data is not a fault free service and we will not be liable for any loss of data caused by, but not limited to: atmospheric, geographic, network traffic or other conditions or circumstances beyond our control.