



REQUEST FOR INFORMATION ABOUT ACCESSIBLE BUS STOPS

I am Chair of the North Yorkshire Accessible Transport Group and a wheelchair user. I am currently gathering information from Town Councils about the accessibility of the main bus stops within their communities.

As part of the York and North Yorkshire Combined Authority, the Mayor now has responsibility for public transport across the region. National policy encourages local transport authorities to make bus travel more attractive and accessible, helping to reduce congestion, improve air quality, and support residents and visitors to travel independently.

Funding opportunities are available to improve bus stop infrastructure. However, many stops still lack key accessibility features such as shelters, seating, and raised kerbs, which can make boarding and alighting from buses difficult, particularly for older people and those with mobility impairments.

We would be grateful if you could provide the following information for the main bus stops in your town:

- Are there accessible bus stops where passengers can safely board and alight from buses?
- Do the stops have raised kerbs to assist access?
- Is there a bus shelter?
- Is seating available?
- Are there any particular accessibility issues or improvements that you believe are needed?

Please send your response by **30th September**.

The information you provide will be collated and shared with the Combined Authority's transport team to help inform future accessibility improvements across North Yorkshire.

Thank you for your time and assistance.

Kind regards,

Ian Lawson

Chair, North Yorkshire Accessible Transport Group

THE NEW PARKING PAYMENT MACHINES ACROSS NORTH YORKSHIRE

As part of our ongoing commitment to providing high-quality parking services, we are replacing parking ticket machines across North Yorkshire.

The existing machines have reached the end of their operational life and are becoming increasingly difficult and costly to maintain. The new machines will offer a more reliable,

efficient and consistent payment solution, ensuring a better experience for customers while supporting the long-term sustainability of our parking service.

What's changing?

Customers will no longer receive a ticket to display in their vehicle. Instead, they will:

- Enter their vehicle registration number (VRN) on the payment machine
- Select the length of stay required
- Pay using cash or card or a parking app (where available)

Will customers notice anything different?

Aside from no longer receiving a printed ticket, customers should notice very little difference in how they pay for parking. Our installation team will carefully manage the transition to minimise disruption and ensure a smooth changeover at each location. Signage is also being updated to explain the new payment process, as well displaying parking tariffs and specific car park information.

Can I still pay with cash?

Yes. The new machines will continue to accept cash as well as card payments. Parking apps will also be available where currently provided.

Why are you removing paper tickets?

Moving to a ticketless system reduces maintenance requirements, improves reliability, cuts paper usage and provides a more efficient service for customers and the council.

How do I know my payment has been successful?

Once payment has been made, the machine will confirm that your parking session has been successfully registered against your vehicle registration number.

Are you using ANPR (Automatic Number Plate Recognition)?

No, we are not using ANPR technology in our car parks. Our civil enforcement officers will be able to check parking sessions electronically using vehicle registration numbers, removing the need to check printed tickets.

How will parking be enforced without a ticket?

Our civil enforcement officers will use handheld devices to check whether a valid parking session has been purchased for a vehicle using its registration number.

When will this happen?

We have more than 400 ticket machines being replaced as part of this programme so it will take place in phases. Installation has been completed in the former Richmondshire, Selby, Ryedale and Craven areas, and we have now started in Hambleton, with Scarborough following in September/October and finally Harrogate in October/November.

James Sherwood

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INTERIM POLLING DISTRICT REVIEW AND CONSULTATION

An interim Polling District Review and Consultation has been launched today and runs until 12th October.

The review follows changes made by the Local Government Boundary Commission to 14 parish ward boundaries, as well as the completion of a recent Community Governance Review involving 19 parish council areas.

The consultation will consider about 800 polling districts and approximately 500 polling stations across the county, with between 50 and 100 polling stations expected to be affected by proposed changes.

For further information about the consultation and to take part please visit here: [Polling districts and polling places interim review 2026 | North Yorkshire Council](#)

Attached is a poster for the review which can be displayed locally. If you would like a paper copy sending out, please contact elections@northyorks.gov.uk.

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REPORTING SYSTEM UPDATE - PUBLIC RIGHTS OF WAY

The new Customer Relationship Management (CRM) system is part of the council's ongoing Customer Strategy to create a single front door for customers and make services easier to access.

Following the successful roll out of some of the Highways 'Report It' services, we have started to add other services. The next 'Report It' service has been added to the new system is the [report a Public Right of Way issue](#).

What you need to do:

Similar to when the Highways 'Report It' services were added to the system, **if you haven't already registered a new account** you will need to do this by clicking [here](#). The linked document will be able to guide you through this process. If you have already registered for a new account you do not need to do anything.

Please use your Parish contact email address to register so that you can keep track of all issues you report relating to your Parish.

Please ensure that any saved links you have, or links on your websites are updated. If your pages link to North Yorkshire Council's website, you will not need to do this. However, you will if your links are directly linked to the forms.

If you have reported any Public Right of Ways issues before the 15 September, you do not need to re-report them.

If you have any difficulties creating your account, please contact us on 0300 131 2 131 and say “portal support” when prompted.

Leanne Cahill

Internal Comms and Campaigns Account Manager

North Yorkshire Council

Web: www.northyorks.gov.uk